

## JOB TITLE – Senior Project Manager

Location – Home Based

Contract: Permanent

Symity part of the Charterhouse Group, delivers Unified Communications solutions to customers across all global regions. Specialising in helping companies leverage the full potential of Unified Communications, enabling them to communicate easily, collaborate more effectively, improve productivity, and reduce costs; all delivered through the power of Microsoft Teams.

A growing organisation who have helped clients in a variety of industry sectors embrace UC. Using a proven approach, methodologies, knowledge, and experience to help identify and understand customer needs, delivering the right solution.

Symity are committed to attracting and retaining the best possible candidates, and offer an innovative, fast-paced environment where career development, reward and recognition are a priority.

### **Role Purpose**

Symity are looking for a talented and highly motivated Senior Project Manager to own delivery of MS Teams & Office 365 projects, based on Microsoft Technology ranging from small UK only 100 person deliveries through to large 10K+ global multi-site programmes.

### **Required Competencies (Skills, Knowledge, Experience)**

#### Essential

- Experience of Microsoft based technologies, MS Teams Rooms and MS Teams, including areas such as telephony, messaging, collaboration, supporting infrastructure, meeting rooms and adoption.
- A strong track record of 5 years plus of project management working at a senior level.
- Proven experience of dealing with customers on both small budget (£<20K) and large budget projects (£500K plus).
- Demonstrated experience dealing with customer resources of all levels including very senior stake holders, ensuring a professional image and reputation is maintained.
- Proven experience with a variety of project management tools ranging from MS Project to cloud based PM tools or Excel.
- Ability to adapt processes to fit projects with varying deliverables, resource teams and technologies.
- Experience of owning a project to ensure success i.e. detailed control of tasks, resources, risk, assumptions, reporting and timelines.
- Work closely with the team to ensure deliverables, tasks and timelines are clearly understood and documented and ensuring that the team are driven such that detailed planning is possible to ensure minimum risk and assumptions.
- Management of the financial elements of project including budget management.
- Solid knowledge and experience of dealing with complex IT roll outs consisting of a variety of technologies and resources e.g. deployment/experience of on premise and cloud services like Azure, O365, MS Teams, Skype, SharePoint, exchange, networking.
- Ability to hold able high-level conversations and articulate benefits with stakeholders and customers alike.

Desirable

- Technical engineering background that has helped develop into a strong technical project manager understanding the required detail for any technical project

We thank you for your interest, but due to the large volume of applications we receive, we will only be able to contact those who are being most actively considered for the position.

Closing Date for applications: 5pm, Friday March 5<sup>th</sup>, 2021

No agencies please